

QUALITY POLICY

Policy Statement

We are dedicated to achieving a level of performance that satisfies and exceeds the expectations of our clients, our employees and the community.

We are committed to providing a safe, on-time, reliable and efficient service by consistently applying best practice, and to develop market recognition of our operation as an excellent service provider.

Dalycrete will:

- Operate in a manner that consistently delivers services that meet agreed and promised specifications by practicing sound Quality management.
- Work diligently to deliver products and services at the right time, in the right quantity and condition, to the right place.
- Comply with all applicable Laws, Regulations and Permits, and will develop and employ internal standards when necessary.
- Achieve our objectives through development and implementation of strategies, plans and management practices consistent with our operations and related customer and statutory requirements.
- Not compromise our quality values or principles for profit or production.
- Report on our activities as required.
- Establish an appropriate communication process, both internal and external.
- Regularly review our performance to identify areas requiring improvement or to meet changing needs, and actively initiate continuous improvement across our operations.

Personal responsibility:

- All employees are responsible for understanding, promoting and assisting in the implementation of this Policy and principles.
- Employees are encouraged to have input into the improvement of Company policies and procedures.

Ryan Daly
Director
Dalycrete

